

# UROLOGY ASSOCIATES OF DANBURY, P.C.

## ADULT & PEDIATRIC UROLOGY

[www.danburyurology.com](http://www.danburyurology.com)

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We would like to welcome you to Urology Associates of Danbury and thank you for choosing us to provide your urologic care.

Before your visit to our office, please ask your referring doctor to provide you with all pertinent information about your urologic condition including laboratory results, x-rays and other radiological studies, as well as information regarding previous treatment.

If your insurance plan requires a referral from your Primary Care Physician, please have your doctor provide our office with this referral before your visit or bring the referral with you. Referrals are the responsibility of the patient.

Although we participate with most insurance plans, if yours is the exception, it is likely that you have out-of-network benefits that will cover a majority of our fee.

If you have any questions about your coverage or you need to contact the billing department, call extension 120, 121, 117, 177 or 124 or email: [billing@danburyurology.com](mailto:billing@danburyurology.com).

Copays will be collected at the time of office check in.

For your convenience, patients are seen Monday through Friday, from 9:00 a.m. to 5:00 p.m. To accommodate our patients that do not live in the immediate vicinity, we provide office hours in Southbury. If you have an emergency or need to speak with the physician on call, please call our number and the answering service will contact the physician.

We see patients by appointment only. We do not see walk-in patients.

All laboratory results are reviewed in our office and you will be informed by phone, mail or office consultation within 10 days. Despite the lab or radiology informing you that we will have the results the same or next day, we review each of these studies and will contact you in the aforementioned 10 days. You can contact us for test results at Extension 116. Please notify us if you have not heard within 10 days.

If you require refills on your medication, visit our website [www.danburyurology.com](http://www.danburyurology.com) or call (203) 748-0330 extension 123. Allow 72 hours for refills.

Patient satisfaction is high on our agenda and we welcome your comments and suggestions. Please feel free to call Danielle Guyton, our Practice Administrator, at extension 151.

Thank you,

The Physicians at Urology Associates of Danbury

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